

**1xx - General**

<b>Code</b>	<b>Class</b>	<b>Description</b>	<b>Recommended Action</b>	<b>Other Notes</b>
100	General	Approved		
101	General	One or more required fields missing from the request	Consult the missingFields entry in the reply	
102	General	One or more fields in the request contain invalid data	Consult the invalidFields entry in the reply	
103	General	An invalid combination of services was requested		
104	General	Duplicate transaction		
105	General	Two items in the request have the same ID		
111	EFV	One or more fields contains invalid data		
112	EFV	One or more required fields missing		
149	General	Issue occurred processing request; unknown error	Contact Freedompay immediately	Loss of database connectivity.
150	General	Issue occurred processing request; application error	A fatal error occurred while processing the request. Do not retry the transaction; contact Freedompay immediately.	Unhandled Exception
151	General	An internal timeout occurred while processing the request	Try again	
152	General			Internal communications error (protocol

				error)
153	General			Unable to connect to remote system
154	General			No/invalid connection info for remote system
160	General			Invalid Session Key

## 2xx - Payment

Code	Class	Description	Recommended Action	Other Notes
201	Payment	Call issuing bank for authorization		
202	Payment	Expired card (or mismatched expiry date provided)	Obtain an updated card	
203	Payment	Declined by issuing bank – unspecified reason		
204	Payment	Insufficient funds		Some issuers return this for over-limit credit cards
205	Payment	Lost or stolen card		
206	Payment	Stolen card		
207	Payment	Issuing bank unavailable to authorize request		
208	Payment	The card is not active or not eligible for this type of transaction		
209	Payment	Incorrect PIN		Some issuers return this if the number of failed PIN attempts is exceeded
210	Payment	Card over limit		
211	Payment	Incorrect card verification number (CVC/CVV2/CID)		

212	Payment	Invalid PIN Data		
213	Payment			Card is not valid at this location
214	Payment	Error parsing track data		
220	Payment	Issuing bank rejected the transaction due to generic account problem		
221	Payment	Suspected fraud		
222	Payment	Account is frozen		
229	Payment	Merchant Configuration error	Contact Freedompay immediately	
231	Payment	Invalid account number		
232	Payment	Card Type not enabled for merchant	Contact Freedompay immediately	
233	Payment	Processor rejected the transaction due to an issue with the request		
234	Payment	Invalid merchant credentials	Contact Freedompay immediately	
235	Payment	Capture amount exceeds the amount of original authorization		
236	Payment	Processor reported an error while attempting to process the request	Try again	
237	Payment	Processor reported an error while attempting to process the request		
238	Payment	The authorization		

		has already been captured		
239	Payment	The capture amount was for more than the authorization amount		
241	Payment	Invalid Request ID		
242	Payment	No un-captured authorization record was found		
243	Payment	The transaction is already settled		
245	Payment			The request provides a card # and an orderRequestID, and the card # in the request doesn't match the card # from the original transaction
246	Payment	The transaction cannot be voided		
247	Payment	The transaction has already been voided		
248	Payment	The authorization for this transaction is no longer valid		
250	Payment	A timeout occurred while waiting for a response from the processor	Try again	
251	Payment	Processor or issuing bank does not support this transaction		
252	Payment	The processor is not available	Try again	
253	Payment	Merchant is not allowed to perform this transaction		
261	eHardware	Track Data decryption error	Contact Freedompay immediately	

262	eHardware	Device Not Supported	Contact Freedompay immediately	
263	eHardware	Encryption Mode Not Supported	Contact Freedompay immediately	
264	eHardware	Key set not registered	Contact Freedompay immediately	
271	MicroFrame	Invalid or inactive moniker		
281	Private Label	Account Bankrupt		
282	Private Label	Account is closed		
284	Private Label	Card is revoked		
285	Private Label	Card charged off		

### 3xx - Promo/Terms

Code	Class	Description	Recommended Action	Other Notes
300	Promo / Terms			An error occurred while communicating with the promo engine
301	Payment	The submitted transaction contains more than one promotion, but the remote system supports only one promotion code per transaction		
302	Promo / Terms	The invoice date is too far in the future or past to receive the promotion		
310	Promo / Terms	Requested promotion(s) failed validation.	Check requirements for the promotion	
311	Promo / Terms	The available window for this promotion has expired		
312	Promo / Terms	This card is not eligible for this promotion	Check requirements for	

			the promotion	
313	Promo / Terms	This merchant is not eligible for this promotion	Check requirements for the promotion	
314	Promo / Terms	The promotion is not valid at this time	Check requirements for the promotion	
315	Promo / Terms	The scenario code specified for this promotion was not valid	Check requirements for the promotion	
316	Promo / Terms	The merchant has not opted-in for the promotion	Check requirements for the promotion	
317	Promo / Terms	The promotion engine found different available promotions than the one specified		Returned only for lookups
320	Promo / Terms	The merchant is not correctly configured for discounts (Program not found)		Indicates a configuration error in Freeway
322	Promo / Terms	This card is not eligible for any terms promotions		
323	Promo / Terms	This merchant is not registered for this program		
324	Promo / Terms	The entered promotion was not found		(Validates only)
330	Promo / Terms	The invoice did not satisfy the rules of the promotion requested		
335	Promo / Terms	The qualifying subtotal is not within the purchase amount bounds of this promotion		
336	Promo / Terms	The qualifying quantity is not within the amount bounds of this promotion		
337	Promo / Terms	The eligible subtotal is not within the purchase amount bounds of this promotion		
338	Promo / Terms	The qualifying subtotal is not within the percentage purchase amount bounds of this promotion		
339	Promo / Terms	The invoice amount is not within the purchase amount bounds of this		

		promotion		
340	Promo / Terms	No products on the invoice qualify for the promotion requested		
341	Promo / Terms	The product does not qualify for the promotion requested		
342	Promo / Terms	The product does not qualify for the promotion requested		
343	Promo / Terms	The product does not qualify for the promotion requested		
344	Promo / Terms	The sale code did not apply for the promotion requested		
345	Promo / Terms	The unit price submitted was either too high or too low for the promotion requested		
346	Promo	The quantity submitted was either too high or too low for the promotion requested		
347	Promo	The subtotal submitted was either too high or too low for the promotion requested		
348	Promo	The non-qualifying items exceeded the threshold amount allowed by this promotion		

#### 4xx - CardSafe/Mobile

Code	Class	Description	Recommended Action	Other Notes
401	CardSafe	Error retrieving payment information from CardSafe	Try again later	Also used for mobile payments
402	CardSafe	Expired token (mobile only)		
408	CardSafe	Disabled token (mobile only)		
410	CardSafe	Token over limit (mobile only)		
431	CardSafe	Invalid token		
451	CardSafe	Unsupported request		
480	Mobile	Error obtaining		

480	Mobile	Error obtaining confirmation from mobile user		
481	Mobile	A mobile scan was not found for this terminal	Have the consumer re-scan the applicable barcode and re-tender as mobile	
482	Mobile	Multiple, ambiguous scans found that match this terminal's transaction	Have the consumer re-scan the applicable barcode and re-tender as mobile	
483	Mobile	Mobile user did not confirm the transaction, and a confirmation was required	Re-tender as mobile	If the user has timed out, they may need to re-scan as well
484	Mobile	No payment token found for the consumer	Have the user register a payment method	
485	Mobile	User pressed 'cancel' during the payment confirmation process	Have the user proceed again if they wish to complete the transaction with a mobile payment	
486	Mobile	RFU - Mobile		
489	Mobile			End of Mobile/MHA error range
491				Type of card backed by token does not match the type of card sent to Freeway.

## 5xx - Discounts

Code	Classs	Description	Recommended Action	Other Notes
501	Payment	Discounts were found and need to be applied	Apply the discounts and resubmit without discountService	decision' field will be "INTERRUPT". Returned in the ccAuthService, not the discountService
502	Discounts	PurchaseTotals.eidAmount inconsistent with per-line discount information		



591	Discounts	One or more lines has eidIndicator = 'Y' but no discounts		
592	Discounts	One or more lines has discounts but does not specify eidIndicator = 'Y'		
593	Discounts	One or more lines contains a discount with a value of zero		
594	Discounts			???

## 6xx - Loyalty

Code	Classs	Description	Recommended Action	Other Notes
601	Loyalty	Consumer was ambiguously identified for the transaction	Re-tender with more personalized information if available	

## 7xx - DCC

Code	Class	Description	Recommended Action	Other Notes
701	DCC	Card eligible for DCC	None	
702	DCC	Card not eligible for DCC	None	
703	DCC	Merchant credentials not correct	Check store processor config for FEXCO.MechantNumber	